



Bournville
Stewardship Services

Lawley Village Community News

Spring 2016

Welcome to Bournville Stewardship Services in Lawley Village

All Lawley Village residents received a letter last week about the change from Ironstone Management Services to Bournville Stewardship Services, part of Bournville Village Trust, in Lawley Village, here is a message from Bournville Village Trust Chief Executive, Peter Roach.

I am pleased to introduce the first issue of the Lawley Village Community Newsletter, for residents in Lawley Village which coincides with an important shift in the way we are delivering our services to you.



Up to this point, the Estate Management or “Stewardship” service in Lawley Village has been provided under the Ironstone Management Services or IMS brand which was a partnership between ourselves and Sanctuary Housing Group, operating within a rather complex legal structure. To make things much simpler we will now be delivering that service in our own name.

I am well aware from the discussions I have with Lawley Resident Representatives on the newly formed Lawley Village Management Committee that there is a fair amount of dissatisfaction about the Estate Management service in terms of cost and quality and I think the new, simpler structure and the emergence of the new Management Committee gives us a good opportunity to improve the service in the future.

It is not going to be easy because large parts of Lawley Village are still building sites and it isn't easy for residents to see what areas are BVT's responsibility and what areas remain the responsibility of the developers. We are committed though, to improved communication with residents and this Newsletter is an important step in that direction.

BVT was founded in 1900 and we have developed a very strong reputation for the quality of our services and our commitment to flourishing communities. We are committed to building on that reputation in Lawley Village, notwithstanding the problems of delivering high quality services on one of the largest new developments in the region and we shall be working with you and your Resident Representatives to get this right.

Later on this year we shall be inviting all residents in Lawley Village to a Trustee Forum, where you will have the opportunity to meet BVT trustees and ask any questions you may have.

I hope you enjoy this Newsletter and we welcome this opportunity to break from the previous structure and start delivering our Estate Management services in Lawley Village under our own name.

Peter Roach, Chief Executive

www.bvtlawleyvillage.org.uk



Meet the Bournville Stewardship Services Team

Becci Youlden Head of Stewardship and New Communities

- Worked for BVT for 14 years.
- Becci manages the Stewardship Team and has overall responsibility for the delivery of the Stewardship Services in Lawley Village.
- Becci said *"I have been involved with Lawley Village from the beginning of the development. I have watched Lawley develop into a flourishing community, and feel privileged that I am able to be part of it"*.
- Email becciyoulden@bvt.org.uk

Fleur Hemming Community Development & Involvement Manager

- Worked for BVT for almost 6 years.
- Fleur manages the Community Team for BVT in Shropshire and looks to build a strong, vibrant community for residents, where everyone can feel involved.
- Fleur said, *"I'm looking forward to getting new residents involved in their community of Lawley Village and the work BVT do. I'm excited about improving communications between residents and BVT"*.
- Email fleurhemming@bvt.org.uk

Sian Davies Community Development & Involvement Assistant

- Worked for BVT for almost 6 years.
- Sian supports Fleur in organising events, activities and involvement opportunities for residents, and looks after social media and the website.
- Sian said *'I'm really excited about meeting new residents and talking about their ideas at the new Event Planning Group'*.
- Email siandavies@bvt.org.uk

John Haywood Estates Manager

- Worked for BVT for over 6 years.
- John manages the Estates Team for BVT in Shropshire and is responsible for the Estate Management of Lawley Village.
- John said *'Estate Management plays an important role in creating a sustainable community. I am keen to build on BVT's heritage of high quality Estate Management'*.
- Email johnhaywood@bvt.org.uk

Iwan James Assistant Estates Officer

- Worked for BVT for 3 years.
- Iwan is responsible for dealing with covenant enforcement, site inspections and alteration applications.
- Iwan said *'I've been really busy with alteration applications so far this year, don't forget to contact me with your ideas for alterations, I'd be happy to come out and visit you if you would like some advice on the Design Guide'*.
- Email iwanjames@bvt.org.uk

Darren Helwig Assistant Estates Officer

- Worked for BVT for 2 years.
- Darren is the first point of call for residents with any issues to do with the Estate Management in Lawley Village.
- Darren said *'I look forward to meeting new residents during Walkabouts in Lawley Village, please take a look at the Walkabout dates and join me and let me know about any issues you have'*.
- Email darrenhelwig@bvt.org.uk



Becci Youlden



Fleur Hemming



Sian Davies



John Haywood



Iwan James



Darren Helwig

Pride in your Patch

Pride in your Patch

Bournville Stewardship Services has 'Pride in your Patch' and strives to provide excellent service to all our residents. To do that we need residents help to improve the services we provide. Your support makes a big difference.

There are many ways you can be involved with us, whether you join us on a walkabout, or visit a pop up shop, become a volunteer inspector, or sit on a formal committee or panel, they all make a difference.

Walkabouts

In addition to regular inspections in Lawley Village, the Estates Team have regular walkabouts throughout the development to give residents the opportunity to highlight any issues they may have, such as repairs that need to be made, problems with developers or breaches of covenants. The Estates Team can also report any problems with developers on residents behalf. All residents are invited to come along and join the Estates officers, Darren Helwig or Iwan James on walkabouts.

May Walkabouts

Tuesday 3rd	10.00am	Lawley Square
Friday 6th	10.00am & 11.00am	Phases 3 & 4
Monday 9th	6.00pm	Phase 6
Friday 13th	2.00pm & 3.00pm	Phases 1A & 1B
Monday 16th	10.00am	Phase 6
Friday 20th	10.00am & 11.00am	Phases 3 & 4
Monday 23rd	6.00pm & 7.00pm	Phases 1A & 1B
Friday 27th	2.00pm	Lawley Square
Tuesday 31st	10.00am & 11.00am	Phases 1A & 1B

Find dates for walkabouts in Lawley Village for the rest of the year on our website;

www.bvtlawleyvillage.org.uk

Meeting Points:

Phase 1A (Abrahams Way and the Forge) meet outside Lawley Primary School on Arleston Lane

Phase 1B (Wenlock Square and Clover Mead) meet outside play area on Smallhill Road

Phase 4 (Forest Glen, Coppice Grove and Webbs Meadow) meet outside David Wilson Sales Office

Phase 3 (Forest Glen, Coppice Grove and Webbs Meadow) meet at Junction of Wrekin Way Footpath

Phase 6 (Woodland View) meet outside Taylor Wimpey Sales Office on Dawley Road

Lawley Square meet outside Morrisons

Pride in your Patch

Lawley Village Management Committee

The Lawley Village Management Committee consists of Bournville Village Trust Trustees and elected Lawley Village residents representatives, with relevant Officers reporting to the committee.

Members of the committee look at all aspects of the Stewardship Services in place in Lawley Village. They help put together and monitor budgets, look at policies and procedures, make decisions on alterations, and in the future, will set standards on the maintenance and management of Lawley Village.

The committee meets 4 times a year, on a Wednesday morning at the Oak Tree Centre in Lightmoor Village. Additional planning and training meetings take place in between on weekdays, evenings and Saturdays.

Your Lawley Village Management Committee Resident Representatives

The residents are here to represent your views on a wide range of issues. They are currently working hard on reviewing the Value For Money of the charge. Later in the year they will be reviewing the design guide and looking at ways to enhance the environment and the community in general, using the New Community Fund.



Jim Weir-Vice Chair LVMC

I have lived in Lawley Village for over 6 years. I was attracted to the community in part because of the opportunity to develop a community with shared values and to build a positive community spirit. I have been actively involved in ILCA, and was also a resident representative who worked with IMS to develop the model for the LVMC.

I am a Health and Social Care Consultant and have served on the board of a number of charities and have experience of serving on community boards and have served as Chairman of the Board of a charity. I have also Chaired a EU committee developing standards of care for people with an acquired brain injury.

I hope that I can use this experience to help the community come together to make the LVMC a success.

jimwlvmc@gmail.com



Henry Ravai

I have lived in Telford over 30 years. My family and my friends are all local to the area. Being part of a growing Telford community is something I love. I run my own company as a Broadcast Engineer and have good communication skills as well as organising skills.

henrylvmc@gmail.com



Julie Ketteringham

I am a 40 - something mum of three who works in education. I have lived in Lawley Village since June 2010 and I believe this is a fantastic place to live which is going from strength to strength as it develops. In order to make sure that we as residents have our concerns represented and acted upon, we need representatives who will make our opinions, wishes and views clear. As a representative, I will ensure that I am available to listen and take forward residents ideas, questions and concerns. Lawley is a great place to live, but it would be an even better place to live if we as residents took this opportunity to turn some of our words into actions. I welcome the opportunity to work on your behalf to make sure we get the community we want, need and deserve.

julielvmc@gmail.com



Eileen Hewer

As the Chair of the Community Association I am pleased to sit on the LVMC to bring an overall perspective on behalf of residents in all phases of the development.

eileenlvmc@gmail.com



Amanda Thompson

I have worked within the construction industry for over 12 years as an Architectural Technician, a majority of that time spent working on residential schemes, dealing with developers and constructors. My role has provided me with a good understanding of the planning and design process through to the completion of a scheme which I think will help me within this role. I currently work part time in this job role allowing me to spend time with my 1 and 3 year old sons within the community.

Working part time also allows me the flexibility to attend estate walkabouts around the phases, giving me opportunity to personally see which of the issued previously identified have been dealt with. I am also in a position to attend the necessary meetings/workshops that is required from the role as a representative.

amandalvmc@gmail.com

David Deen

daviddlvmc@gmail.com

Community Charge Workshop

All residents will receive their Community Charge invoice shortly. Residents are invited to attend to a workshop to gain better understanding about the Community Charge, that all residents pay in Lawley Village.

The aim of the workshop is to create better understanding on the role of Bournville Stewardship Services, the Wear and Tear Fund and how your money is spent on services in Lawley Village.

**Monday 6th June at 2pm and Tuesday 7th June at 6.30pm
at the Oak Tree Centre, Lightmoor Village**

Pride in your Patch

Pop Up Shop

Residents can come along to a 'Pop Up Shop' to discuss any issues relating to Community Development and Involvement, Estate Management, or Housing.

The 'Pop Up Shop' is designed for residents to be able to talk face to face with Stewardship Services staff outside of normal working hours in a relaxed environment.

**Thursday 19th May and Thursday 15th September
6-8pm at Lawley & Overdale Parish Council Office**



Scrutiny Panel

The Scrutiny Panel is made up of residents who work closely with Stewardship Services and Bournville Village Trust staff. The Panel monitors the performance of the Trust and identifies where improvements can be made to services.

Not only is joining the group a great opportunity for you to help shape services, but you can also meet new people, learn or refresh your skills and gain a greater insight into how we work.

Currently the Scrutiny Panel meet in Birmingham, however it is intended to form a Scrutiny Panel here in Shropshire that will work alongside the Birmingham Panel.

To join the Scrutiny Panel you must be a Bournville Village Trust resident, owner occupier or renting a BVT property. You can not be a member of any of the other BVT panels or committees.

Meetings will take place in the evening, at the Oak Tree Centre in Lightmoor Village at a time to suit residents that want to be involved.

Shropshire Maintenance Panel

The Shropshire Maintenance Panel consists of BVT officers and tenant residents that live in BVT rented properties. These residents are from across all BVT rented properties in Telford.

The Chair of the Panel is always a resident, who is elected each year by other residents. Residents, with BVT officers, make decisions on maintenance matters such as, the choice of kitchens and bathrooms that can be offered, monitoring the performance of Bournville PropertyCare Services, and can also bring up any issues or concerns on behalf of other tenant residents.

Members of the Maintenance Panel can also become Quality Inspectors looking at the condition of empty properties, and cyclical works such as painting and new kitchens and bathrooms.

The Shropshire Maintenance Panel is currently looking for a BVT tenant resident in Lawley Village to join the Panel.

The Panel meet 4 times a year on a Wednesday morning at the Oak Tree Centre, in Lightmoor Village plus 2 joint meetings per year, with the Birmingham Maintenance Panel.

Interested in getting involved?

Qualities you will need to be a member of BVT Committees, Scrutiny and Maintenance panels

- Commitment to participate in training and contribute to meetings
- Ability to analyse and question, interpret and challenge, weigh up issues and make fair judgements
- Have views that are focused on the best interests of BVT and all residents and that go beyond own interests
- A good communicator and listener
- Good literacy and numeracy skills
- Respect for others and their views regardless of ethnic origin, age, disability, gender, sexual orientation or religion and beliefs
- Have high standards of behaviour and integrity
- Ability to work as part of a team and unsupervised
- Enthusiasm and conscientiousness
- Adhere to the Code of Conduct
- Respect confidentiality rules
- Declare any interests and be prepared to be excluded when any conflict occurs
- Not represent the views of any political party



A open drop in afternoon for residents who would like to get involved with BVT in Lawley Village will take place on;

Tuesday 7th June from 2pm-6.30pm, at the Oak Tree Centre in Lightmoor Village

Event Planning Group

Would you like to be involved in planning and organising events and activities for Lawley Village residents?

For 2016, an initial programme of community events and activities has been put together by Fleur and Sian from the Community Team. Residents input into the type and range of activities is important to us and all residents are welcome to come along.



Horsehay Village Golf Centre
Thursday 26th May
Thursday 23rd June
6pm-7.30pm



BVT Big Tidy Up

During the first week of March all Bournville Village Trust staff, from Shropshire and Birmingham, took part in the BVT Big Tidy Up as part of the national 'Clean for the Queen' campaign in honour of the Queens 90th birthday.

Litter Picks

Projects took place across all BVT communities, including Lawley Village.

The Stewardship Team along with colleagues from Housing and BEST, took to areas of Lawley Village to spruce up areas outside of BVT's usual responsibilities where a difference could be made. Including the shopping centre, ponds and outside the school.



In total over the week 14 bags full of litter were collected and disposed of with a weight of 98lbs,



that's the weight of 4
of the Queen's corgis!

Tree Planting

In Bournville in Birmingham during the 1900's George Cadbury the famous chocolate maker gave trees to his workers to plant in their gardens. Many gardens still have them today.

As part of the BVT Big Tidy Up, and to bring the BVT tradition of tree planting to Lawley Village, nine cherry blossom trees were planted in phase 4, one for each year of development in Lawley so far.

The weather was terrible on the day of planting, with snow, sleet and hail part of the morning!

Each year a new tree will be planted, with residents invited to be involved.

All staff that took part in the tidy up really enjoyed themselves and have committed to do it again next year, but perhaps in warmer weather!



Easter Eggstravaganza

The annual Easter Eggstravaganza took place during the school Easter holidays. All the children had a great time searching Lawley Village Green for the Easter bunny and following the clues to get their prize of a chocolate egg and some fun on the bouncy castle. Thank you to everyone who came along on such a wet and muddy day!



Lawley Summer Event

Lawley Village
GARDEN PARTY
Celebrating the Queen's 90th Birthday
Saturday 4th June 2016
12pm-3pm
Lawley Village Green
Lawley Bake Off, craft stalls, entertainment,
bouncy castles, music & refreshments
Organised in partnership with Lawley & Overdale Parish Council

Stalls available, please email events@bvt.org.uk or call 01952 898524
to book, £5 community groups, £10 businesses.
All proceeds to the Stay Project
and Telford Foodbank

LAWLEY AND OVERDALE
PARISH COUNCIL

This year's summer event is being organised in partnership with Lawley and Overdale Parish Council.

This year will have a Garden Party theme to celebrate the Queen's 90th Birthday. They'll be lots to do on the day, including Lawley Bake off, your chance to win a prize with your baking skills, they'll be a range of craft and refreshment stalls, plus music and entertainment through the afternoon.

Stalls are available at £5 for community groups and £10 for businesses.

All the profits made this year are being split between the STAY Project and the Telford Crisis Network Foodbank. Both local Telford based charities.

**If you would like more information
or you would like to book a stall,
please email events@bvt.org.uk,
or call 01952 898524**



Attic Sale

An Attic Sale takes place at St Johns Church Hall once a month on a Saturday morning from 9am-11am.

The next date is Saturday 21st May, and Saturday 16th July.

Entrance is free, with refreshments on offer, including some delicious bacon butties!

If you have items you would like to sell, it is only £5 a table, a great opportunity to make some extra money for yourself, a charity or community group.

For more information or to book a table, please call 01952 505735

Lawley Running Club

BVT has been supporting Lawley Running Club since they began in 2013. BVT are pleased to have sponsored new running vests for the club for the coming year.

The club has had a busy few weeks with members taking part in some of the biggest marathons of the season.

During April, seven members ventured out to Italy's capital to take part in the Rome Marathon, they all finished but with the temperature at 26c by 11am it was a tough run. Nine members travelled to our capital to take part in the London Marathon with around 20 other members going along to cheer them along the route. And finally, six members took part in the Great Welsh marathon all getting impressive times.



Lawley Running Club doesn't just run marathons, a lot of our members are enjoying the social aspect of running, taking part in 5k sessions two to three times a week. The club caters for all abilities and runs Couch to 5k courses every year.

This year will see the third annual 5K Fun Run taking place on Saturday 3rd September. Organised by Lawley Running Club, Bournville Village Trust and Lawley and Overdale Parish Council, the 5K Fun Run has become a popular annual event.

Last year the Fun Run raised £1000 for Midlands Air Ambulance, this year the Fun Run will be raising funds for local charities; the Telford Crisis Network Foodbank and the STAY Project. This years 5K Fun Run will be launched at the Lawley Summer Event on Saturday 4th June, will the first 20 people entering receiving a free gift!

For more information about Lawley Running Club, and details about entering the 5K Fun Run, please visit www.lawleyrunningclub.co.uk

Find the Club on Facebook, Twitter, or email lawleyrunningclub@outlook.com

Lawley and Overdale History Group

Founded in February 2016, Lawley and Overdale Local History Group is the latest history and reminiscence group in the Borough of Telford and Wrekin.



Its aim is to research and promote the history of the communities and people in the Parish and to actively encourage not just Parishioners old and new but also welcome former Parishioners to come along and take part.

The Group holds meetings every two months at Lawley Community Centre; originally Lawley Board School erected in 1877. The facility has its own car park and access off Arleston Lane and was recently refurbished by Lawley and Overdale Parish Council. Our members meetings for 2016 starting at 6.30pm are on the following dates:

Friday 17th June
Friday 19th August
Friday 21st October

**For more details contact the Group on lawleyoverdalelhg@gmail.com
or call 07817 457670 after 6pm**

Members of the History Group have also created the Lawley History Trail, and will be joining the BVT Community Team in organising some led walks around the trail during the summer. The first walk takes place on Sunday 17th July at 11am, meeting outside Morrisons. Places are limited to 15 people.

**Email the Community Team to book your place
on events@bvt.org.uk or call 01952 898524**

BVT Garden Awards

Bournville Village Trust residents in Telford who go above and beyond to look after their gardens are to be recognised with a new award.

The Bournville Village Trust Garden Award will be given to residents whose gardens meet a standard of excellence.

Residents can nominate themselves and community groups, schools and clubs can also enter as long as they are BVT residents.

There are 6 categories for the award including:

Small garden

Container garden

Environmental/ wildlife garden

Medium to large garden

Community garden

Commercial garden



Gardens will be judged and marked to a set criteria by Lloyd Gower, Head of Landscapes at BVT. Those who meet the criteria, will be awarded a plaque to display outside their home.

**If you are interested in taking part in the Garden Awards,
please contact Fleur Hemming on 01952 898524 or email events@bvt.org.uk**

Residents Survey Summary

A huge thank you to all the residents in Lawley Village who completed the Annual Satisfaction Survey. Overall the results have given us the opportunity to improve service and establish residents priorities. This is a summary of the outcomes, a full report can be found on our website, www.bvtlawleyvillage.org.uk

Management of open space

Just over half of residents were dissatisfied with the maintenance of the open spaces. When looking at the responses, it is clear that the overwhelming majority of the issues are currently under the responsibility of the developers. It is imperative that we act as an effective advocate for residents moving forward.

Parking

Dangerous and obstructive parking is a fundamental problem. It is clear that a multi-agency approach is needed. Resident Representatives have suggested that we review how parking spaces are marked out to see if any improvements can be made.

Value For Money

59% of residents do not believe that IMS have provided value for money and many are not clear what the money pays for. We will be looking at producing an Annual Review for Lawley which will contain clearer information on what the Community charge pays for. Illustrating VFM is a fundamental part of the work plan for 2016.

IMS reputation

The survey shows that overall satisfaction with IMS is not particularly high. This is not unexpected given that the expectations of what residents believe IMS should be delivering are very different to what IMS are able to deliver currently. Officers and Resident Representatives are in agreement that the move from IMS to Bournville Stewardship Services, and the imminent hand over of land, provides an opportunity to move forward positively. It is imperative that we continue to develop effective communication methods.

Customer care

Resident experiences with IMS staff are less positive than expected. However, satisfaction with IMS from a customer care perspective differs greatly depending on the issue. Where IMS have responsibility or some level of control over a process, satisfaction is much higher in comparison to those where responsibility lies elsewhere.

Involvement

A similar amount of residents are satisfied that IMS encourage involvement in the management of the Village than those who are dissatisfied. Over half of residents stated that this was a priority over the next three years. The LVMC is a significant step forward in terms of high level involvement in the management of Lawley Village.

Community activities

Over half of respondents wanted to see increased activities for residents. There is an extensive programme of activities organised for 2016 that covers a wide range of activities for all ages and household types. Residents can be involved in the planning of community events and activities with the new Event Planning Group.

Priorities

Improvement to the environment was by far the biggest priority, Officers and Resident Representatives will explore how best we can focus on this priority; the handover of land is fundamental, as is raising these concerns with the developers.

Representatives

The results show that a significant number of residents are not clear about the Resident Representatives, or how to contact them. Officers will support Resident Representatives to look at how they can promote their work more effectively over the coming months.

Property Alterations

It is coming to that time of year where garden alterations and external alterations to properties are on the increase. We are aware that residents will want to have their properties looking the best for the summer months, and would like to take this opportunity to remind residents about the alterations process.

Before making any alterations to your property in Lawley Village, you must have written permission from BVT. All alterations are considered in relation to the design guide and some larger alterations will require consultation with neighbours. This is to ensure that any alterations are in keeping with the character of the Village.



Alterations that would require consent include, but are not limited to;

- Satellite dishes
- Gardens
- Garden sheds
- Windows - Colours/Styles
- Aerials
- Extensions
- Any external structure
- Fences/gates/garage doors
- Patios
- Conservatories
- Doors - Colours/Styles
- Solar Panels

The property alteration design guide is available on the website www.bvtlawleyvillage.org.uk which explains the reasons why certain alterations are controlled, and what alterations would be considered or refused. Certain alterations are prohibited and will not be considered, details of these can also be found in the alteration design guide.

The Estates Team have been very busy this year with alteration applications. From the 1st January-31st March there were 23 alteration applications received, these include; When the Estates Team receive your application they may contact you to arrange a site visit, to talk over your alteration and give you any advice you need.

Alteration Type	Total Received	Being Processed	Total approved	Total Refused
Rear Landscaping	5	3	2	0
Front Landscaping	1	1	0	0
Satellite dish	10	5	3	2
Conservatory	2	2	0	0
Summerhouse	1	0	1	0
Rear Extension	1	1	0	0
Solar Panel	1	0	0	1
Garage Conversion	1	0	0	1
Bin Store	1	0	0	1
TOTAL	23	12	6	5

After your application has been acknowledged by the Estates Team, a decision on your application alteration will be made as soon as soon as possible, but can take up to 4-6 weeks, depending on consultation with neighbours.

If your application is refused, residents have the right to appeal through the Lawley Village Management Committee.

Breaches

What is a breach of covenant?

Covenants are a set of rules in your transfer deeds, a breach of covenant is breaking one of these rules. For tenants these rules will be in your tenancy agreement.

Examples of breaches include unauthorised property alterations, fitting a satellite dish without consent, leaving bins out or not maintaining gardens.

Why do covenants exist?

Covenants enable **us** to maintain the appearance of the Village and ensure that residents do not do anything that might negatively effect neighbours, the community or the character of the Village. Without many of the covenants, many of the things that can have a real effect on living in the Village would not be controlled.

Who reports breaches?

Breaches are picked up by the Estates Team during walkabouts and inspections, by the Environmental Services Technician whilst he's out and about in Lawley, and by emails, phone calls and social media messages from Lawley residents.

How do we deal with breaches?

There are three stages in how the Estates Team deal with breaches.

•Stage 1-Letter

If a breach is noticed at a property a letter will be sent out to the resident to advise them that they are currently breaching a covenant and to ask them to rectify the breach.

•Stage 2-Reminder letter

If the breach has not been rectified, then a reminder letter will be sent to the property. This letter will advise the resident that if the breach is not rectified further action may be taken.

•Stage 3-Placed in Breach

Should no attempt be made to contact one of the Estates Team to discuss or to rectify the breach, then the property will be placed in Breach of Covenant. This is a formal notice that could then lead to legal action (County Court Judgements or High Court Injunctions). Whilst in breach, residents would not be able to sell their property. For BVT tenants, this will affect your tenancy and will be dealt with by the Housing Team. For other tenants, your landlord will be contacted and asked to take action.

So far this year the Estates Team have dealt with over 143 breaches, of which 96 have already been resolved.

The Estates Team are working to resolve the remainder with the residents involved.



Parking

We know that parking is an issue for residents in Lawley Village. Since the 1st January this year, we have sent out 225 letters regarding parking.

Most common complaints received regarding parking are;

- **Parking in the wrong allocated space within a courtyard**
- **On street parking**
- **Parking obstructively - blocking driveways, pathways, access roads**
- **Children playing within courtyards**
- **Construction traffic**

Whilst we do all we can to help with parking issues, for any improvement to be made we really do need the co-operation of all Lawley Village residents.

The roads and pathways in Lawley Village are currently still the responsibility of the developers, until such time as they are adopted by Telford & Wrekin Council.

Once the roads have been adopted enforcement will fall with the local police.

Your Developer Contacts



Taylor Wimpey North Midlands

Chase House, Park Plaza, Heath Hayes, Cannock, Staffordshire, WS12 2DD

Tel: 01543 496700 Email: donna.taylor@taylorwimpey.com

Out of hours: 01543 496 722



**BARRATT
HOMES**

Barratt West Midlands

60 Whitehall Road, Halesowen, West midlands, B63 3JS

Tel: 0121 5016347 Email: westmidlands@newhomecare.co.uk

Out of hours: 0845 601 6084



Persimmon Homes (West Midlands) Ltd

Venture Court, Broadlands, Wolverhampton, West Midlands, WV10 6TB

Tel: 01902 624300 Email: wmidcustcare@persimmonhomes.com

Out of hours: 0870 060 5520



David Wilson Homes (Mercia)

Remus 2, 2 Cranbrook Way, Shirley, Solihull, B90 4GT

Tel: 0121 713 7310 Email: customer-service-mercia@barrathomes.co.uk



CHARLES CHURCH

Charles Church West Midlands

Venture Court, Broadlands, Wolverhampton, West Midlands, WV10 6TB

Tel: 01902 624300 Email: wmidcustcare@persimmonhomes.com

**If you would like more information on the work of the Estates Team, please contact
Darren Helwig darrenhelwig@bvt.org.uk or Iwan James iwanjames@bvt.org.uk
or call Cherry Tree House on 01952 898524**



Events and Activities May and June 2016



Tea and Tots Cheshire Ice Cream Farm Trip

Thursday 12th May
Pick up at Lawley Primary School at 9.15am
Returning in time for school pickups.
£6 for adults, £4 for children.

Where's Wally Scavenger Hunt Starting outside Morrisons

Suitable for all ages
Tuesday 31st May
10am-12pm
Free

BVT Lawley Village Pop Up Shop Lawley & Overdale Parish Council

Thursday 19th May
6pm-8pm

Lawley Summer Event-Garden Party Lawley Village Green

Saturday 4th June
12pm-3pm

Monmore Green Races Wolverhampton

Saturday 21st May
Includes coach travel, admission, race card,
basket meal and 2 drinks £15 per person
Departing at 5pm, returning around 10.30pm

BIG BVT Quiz Night Horsehay Village Golf Centre

Friday 24th June
Starting at 7pm
£5 per team of 4-6 people

Contacting Us

There are many ways for Lawley Village residents to contact Bournville Stewardship Services, including our new website www.bvtlawleyvillage.org.uk

Phone: 01952 898524

Address: Cherry Tree House, 1
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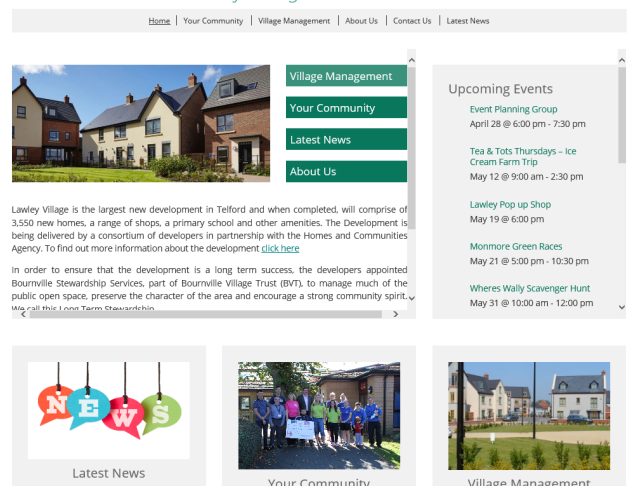
Website: www.bvtlawleyvillage.org.uk

Facebook: /BVT Lawley Village

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If you would like to include an article in this newsletter about your community group, club or team in Lawley Village, or would like to book a place on one of the events, please email events@bvt.org.uk or call 01952 898524